

CONSULTANT BIO

Monica Revoczi is a Management Consultant and President of Interaction Consulting International, Inc. (ICII), a company dedicated to helping clients - individually and collectively – achieve optimal performance and impact since 2001. Monica has over twenty-five years of experience in organizational development and twenty years specifically in strategic planning. She works primarily with government, nonprofit, and nongovernmental organizations, and task forces and coalitions. ICII clients include the Idaho Department of Health and Welfare, the Idaho Board of Medicine, the Idaho Office of Drug Policy, the Idaho Transportation Department, the National Association for Civilian Oversight of Law Enforcement, the Hunger Coalition, United Sight, Atma India, Jannus, the Idaho Nonprofit Center, Serve Idaho, the City of Boise, the City of Nampa, the Family Medicine Residency of Idaho, Because International, Saint Alphonsus Health System, the Tobacco Free Alliance of Idaho, Idaho Power Company, and the American Society for Quality.

Monica's areas of expertise include strategic planning; board and management retreats; organizational performance measurement; survey, interview, and focus group research; business process reengineering; and team building/development. She is a management advisor, facilitator, trainer, and speaker. She has provided strategic planning and performance measurement training through several organizations, including the Idaho Executive Office of the Governor, Columbia University, the Boise State University Center for Management Development, and the University of Idaho, and the Idaho Nonprofit Center. In addition, she frequently delivers presentations for professional organizations and at conferences.

Before moving to Boise in 2001, Monica was an internal management consultant for the City of Mesa, Arizona where she provided consultation and assistance to City leadership in strategic planning, task force and team facilitation, customer and employee surveys and focus groups, and business process reengineering. In addition, she oversaw all City organizational research activities and participated on the City's Strategic Planning Task Force. Prior to that, Monica worked for several American and Canadian government organizations as a researcher, facilitator, and trainer in organizational development, including the Arizona Criminal Justice Commission, the Arizona Department of Health Services, and the British Columbian Ministries of Education, Health (Forensic Psychiatric Services), and Attorney General (Corrections Branch).

Monica has an Honors BA in Psychology and a MA in Organizational Management.